



Outcomes

At the end of the coaching cycle, the employee and the senior manager were communicating more effectively. The manager was able to give more immediate feedback about areas where the individual could improve, and the employee received the feedback positively and took action based on it.

The team developed a new understanding of each others' communication and behavioral styles, and they began incorporating that understanding into their daily interactions and strategic planning. This led to increased productivity and improved relationships within the organization, as well as with donors and grantees.

"I highly recommend Laurie Althaus of Now & Next to assist your organization with personal coaching and employee assessments."

-Owner